Criticall Testing Notes

There is no actual "practice test" for CritiCall and the software is ONLY available to actual emergency response agencies or verified private dispatch companies, but there are other options which may help you prepare for testing.

You may also visit the Criticall website https://criticall911.com/dispatcher-testing/applicants/ to view additional resources, Public Safety organizations, and some test pages are also available:

The Practice Test website offers numerous practice tests related to the Critical test.
Link for website: http://www.thepracticetest.com/

Keyboarding:
There are free keyboarding tests available on line at The Practice Test website. These may help you check your keyboarding speed and accuracy.
Link to tests:
http://www.thepracticetest.com/typing/tests/practice-paragraphs/
http://www.thepracticetest.com/typing/tests/business-topics/

Data Entry:
On the The Practice Test website you will find two data entry practice tests located under "Pass the Criticall Test" > 911 Dispatch Practice Test or Basic Data Entry Test.
Links to tests:
http://www.thepracticetest.com/data-entry/criticall-911-dispatch-test/
http://www.thepracticetest.com/data-entry/proveit-practice-test/

Memory Recall Numeric:
The Practice Test website http://www.thepracticetest.com/data-entry/phone-number-practice/ also offers numeric data entry practice exercises. This may help you with entering numeric combinations.

Understanding Maps:
One suggestion is to practice giving instructions to someone else from a very simple map. For example, using the terms "left" and "right," as well at "North," "East," "South," and "West" (as shown in the legend below), describe the quickest route from Point A to Point B on the map shown below. You can make up additional maps to practice at http://maps.google.com/maps.

Reading Comprehension:
There are many websites which offer free practice tests you can take which may improve your skills. Complete a search online using "Reading Comprehension Practice Tests".

Sentence Clarity:
There are many websites which offer free practice tests you can take which may improve your skills. Complete a search online using "Sentence Clarity Practice Tests".

Spelling Tests:
There are many websites which offer free practice tests you can take which may improve your skills. Complete a search online using something like "Spelling Practice Tests for Employment".
Link to one test:
https://www.merriam-webster.com/word-games/spell-it